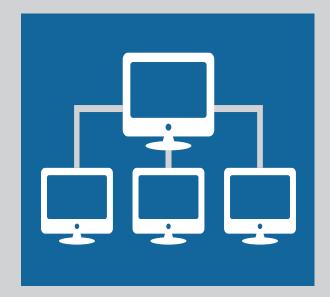


Your IT Manager





Big Company Services, Small Business Pricing

"Enterprise" level oversight and management of IT infrastructure is usually only available to big companies with large technology budgets. We're challenging that model.

By pooling our resources across many small business clients we're able to deliver the same caliber of technology services at only a fraction of the cost to any individual company.

What's Included

The computers and technology systems that you use every day need the same kind of attention that you apply to your business in order to stay healthy. Most small business owners simply don't have the time or the IT background to manage these resources effectively.

Our team can act as affordable virtual technicians that ensure your IT resources are proactively maintained and backed up. This broad service can include ongoing management activities such as the following:

- Setup and regular review of automated backups that can be used to get you up and running quickly when systems unexpectedly stop working.
- Ongoing monitoring of computers to anticipate problems before they occur. Common discoveries include:
 - Computer memory issues.
 - Hard drive space concerns.
 - Network connectivity problems.
- Regular system updates to ensure the latest features and security patches are installed.
- Purchase and setup of new computers and hardware upgrades to existing ones.
- Network configuration and maintenance.
- Mobile device (smartphones, tablets, etc.) purchase, setup, and maintenance.

Things to Note

Management of your IT resources is complex and one size certainly does not fit all. We'll work closely with you to determine the most effective pricing model given your priorities and budget.

